

## **Speakers:**

### **1. Mia Wouters**



Mia Wouters is a lawyer at LVP LAW, specialized in Air Transport; Professor University of Ghent, Air and Space law; Belgian judge to the European Nuclear Energy Tribunal in Paris under the OECD's Nuclear Energy Agency. She is also Director of the European Aviation Club, Vice-Chair Aviation Law Committee International Bar Association (IBA), Committee member Royal Aeronautical Society (RAeS) Brussels Branch; founding member International Aviation Women's Association (IAWA).

### **2. Hans De Coninck**



Hans De Coninck, lawyer and economist, has been working for the Belgian Consumer Association/Test-Aankoop since 1974 (section Budget & Rights). He was founder of several arbitration schemes, including the Travel Arbitration Board in 1983. He was co-founder of the consumer law periodical DCCR (Droit de la Consommation-Consumentenrecht, currently edited by Larcier). Nowadays he is expert for Test-Aankoop and BEUC (Bureau des Unions de Consommateurs) in Tourism matters (package holidays, other travel services, international transport and timeshare), European contract law and enforcement matters (ADR, small claim procedures, injunctions and collective redress).

### 3. **Jos Speybrouck**



Jos Speybrouck is a lawyer and coordinates the Knowledge Centre for Travellaw in Bruges (Kenniscentrum Reisrecht KHBO). He is president of an arbitration board of the Travel Complaint Commission and a member of IFFTA (International Federation of Travel Advocates). You can find some of his publications (in Dutch) on the website of his publisher: Academia Press in Ghent.

### 4. **Anne MORIAU**



Anne Moriau is legal advisor of the Belgian Consumer Organization Test-Aankoop/Test-Achats since 1991. She is also President of the Geschillencommissie Reizen/Commission de Litiges Voyages, since 2004.